

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Rosemary Patrick Phone 989 275 7084 Date Nov 18, 08 City Rosecommon, MI

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Start to finish great customer service

*How would you rate your meeting with your inspector? Poor average good excellent

Comments Personable, answer all questions

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Received call that my install date could be moved up, worked out great

*How would you rate the install of the work performed? Poor average good excellent

Comments Guys hit the ground running. Quality product, good explanation of process.

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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