

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name LARRY VOJGT Phone 248 644 2804 Date 10/31/08 City B'HILLS

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments VERY NEAT, FAST, THOROUGH

*How would you rate your meeting with your inspector? Poor average good excellent

Comments FROM WHAT I THOUGHT WAS SUPPOSE TO BE A SIMPLE INSULATION FIX, TURNED OUT TO BE THE REAL SOLUTION TO MY PROBLEM.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments _____

*How would you rate the install of the work performed? Poor average good excellent

Comments _____

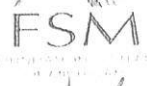
*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

THE JOB TURNED OUT TO BE JUST AS PREDICTED SOMETHING THAT TODAY IS RARE. YOU DID WHAT YOU FORECASTED. WE ALREADY HAVE NOTICED A HUGE DIFFERENCE IN AIR QUALITY.

JOB WELL DONE



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