

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name GAUSS Phone (248)652-3390 Date 11/20/08 City Rochester, Mi

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Friendly & Knowledgeable

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments

\*How would you rate the install of the work performed? Poor average good excellent

Comments Paul and his crew worked hard. They were Great.

\*How would you rate overall company performance? Poor average good excellent

Comments

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Our Grand daughter wants to have a "Sleep-over" in the crawl space! But she's only 6. Great experience



1-877-379-6424 Drymich.com 36757 Amrhein, Livonia MI 48150

**Deena Robbins**

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**From:** David Gauss [dgauss@comcast.net]  
**Sent:** Monday, November 17, 2008 7:49 PM  
**To:** info@drymich.com  
**Subject:** Message for the Owner of FSM

We just had Paul Nastro and his crew install your system in our crawl space. It was done in 1 day, very clean and neatly. They WORKED and it showed. A real pleasureable experience. Jeff Weaver was the salesmaq and we found Jeff easy to understand and he also is an excellent representative of your company. If you would like to use us as a reference, please do so. Again, thank you for a great experience.

David and Patricia Gauss, Rochester, Michigan