

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Bob Holman Phone 734-467-5263 Date 4/10/09 City Van Buren Twp  
Steve Pat Gabricant

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Deeva was wonderful + Helpful in  
answering my questions

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments He came accross a little more like  
a salesman than inspetor but was helpful  
in answering my questions

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments You knew we had an urgent issue  
Steve Called right away at the first cancellation

\*How would you rate the install of the work performed? Poor average good excellent

Comments Very helpful! You went out of the  
way to ease my concerns.

\*How would you rate overall company performance? Poor average good excellent

Comments Best Contractors I have ever  
delt with. Thank You!!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Definately !!



1-877-379-6424  
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over

We had a negative experience with a contractor we hired last year. We had a lot of questions and fears. Your company and the crew went out of their way explaining every step of the process and easing any of our concerns. I will easily recommend your company to any of my friends or family! You have helped restore my faith in mankind.

Thank You So Much.

Pat Gabriault

Steve Gabriault

Don Halman