

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Vicky Jones Phone [REDACTED] Date 5/27/09 City Warren

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Bob Was Very helpful on the phone.

*How would you rate your meeting with your inspector? Poor average good excellent

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments _____

*How would you rate the install of the work performed? Poor average good excellent

Comments Paul did an excellent job and explained ever things as he did the repair

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Please do not list my phone #



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