

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Thomas & Rosemary Baer Phone 865-2552 Date 1/14/2012 City Farmington Hills Michigan

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments _____

*How would you rate your FSM representative/Inspector? Poor average good **excellent**

Comments Took the time to explain entire procedure carefully so we understood

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments _____

*How would you rate the install of the work performed? Poor average good **excellent**

Comments _____

*How would you rate overall company performance? Poor average good **excellent**

Comments Some garden power lines were cut, company fixed the issue in timely manner without questioning!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Very professional



1-877-379-6424
Drymich.com
36733 Amrhein, Livonia MI 48150