

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Susan Parker Phone 734-455-0669 Date 1-30-11 City Canton

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments _____

*How would you rate your FSM representative/Inspector? Poor average good **excellent**

Comments Personable & Knowledgeable

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments Very accommodating!

*How would you rate the install of the work performed? Poor average good **excellent**

Comments The fell ones were hard working and did a nice job - cleaned up after themselves well!

*How would you rate overall company performance? Poor average good **excellent**

Comments _____

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO



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