

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name RALPH STORAY Phone 989-422-5597 Date 10-18-08 City Houghton Lake

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments good in knowledge

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments IT WAS good TO KNOW WHAT He Told me

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments you were here when it was scheduled,

\*How would you rate the install of the work performed? Poor average good excellent

Comments The guys did A GREAT Job.  
Please THANK THEM AGAIN for me THANKS

\*How would you rate overall company performance? Poor average good excellent

Comments I AM VERY SATISFIED

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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