

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Paul Tait Phone 313-645-1757 Date 7/21/10 City Vpsilanti  
(Andrea Hayward)

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with **FSM** from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate overall company performance? Poor average good excellent

Comments Fast, Friendly, Professional, Efficient  
Did a great job!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

I am very pleased with your company. Everything was done fast. We have already had a big rain storm and the basement was 100% DRY! Thank you SO Much!  
~ Andrea



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