

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Paul & Heather Boddy Date 3/27/08 248-544-3582

Thank you for taking the time to answer a few questions about your experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Staff worked very hard to accomodate my emergency situation

*How would you rate your meeting with your inspector? Poor average good excellent

Comments Steve was very helpful and knowledgable of the product.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments The crew worked fast to alleviate the water emergency and made sure the work was done right

*How would you rate the install of the work performed? Poor average good excellent

Comments The crew worked with us and accomodated everything we asked to be done.

*How would you rate overall company performance? Poor average good excellent

Comments The crew was great, Bob worked with us and our insurance. Even the contract plumbers were great.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES



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