

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Pat Caughlin Phone 810 444-1051 Date 9/17/11 City Linden, MI

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Explained all products Available
To Improve Crawl space

*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments Identified Problems and suggested
Products Required to meet the need.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Looks great, Floor Level and Solid.

*How would you rate the install of the work performed? Poor average good excellent

Comments Clean, Polite and Knowledgeable

*How would you rate overall company performance? Poor average good excellent

Comments Satisfied Customer
Time will Tell on energy savings.

Would you refer us to your friends and family? YES/NO May we use you as a reference? YES/NO



1-877-379-6424
Drymich.com
36733 Amrhein, Livonia MI 48150