

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name MAKALUSKY Phone 313-336-4185 Date 12/16/10 City DBR

Foundation

Thank you for taking the time to answer a few questions about your experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments _____

*How would you rate your meeting with your inspector? Poor average good excellent

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments _____

*How would you rate the install of the work performed? Poor average good excellent

Comments ATTITUDE OF WORKER, VERY WELL
JOB PERFORMANCE

*How would you rate overall company performance? Poor average good excellent

Comments EXPLAIN TO ME ON JOB WAS TO
BE DONE.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

APPRECIATE WORK DONE



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ONE CONCERN, WAS I TO RECEIVE
FINAL BILL.