

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Thompson Phone 999 362 2452 Date \_\_\_\_\_ City East Tawas

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Very Nice, Very helpful  
Everything we thought was a problem, he said they could take care of it.

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments Very nice, very helpful  
Everything we thought was a problem he said they could take care of it.

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments The date he said they would be here - they were

\*How would you rate the install of the work performed? Poor average good excellent

Comments These guys couldnt have been better. they worked very hard.

\*How would you rate overall company performance? Poor average good excellent

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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