

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name L. Hoags Phone 748-349 <sup>0036</sup> Date 9-09-2010 City Novi

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with **FSM** from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Prompt & efficient

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments Very professional

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate overall company performance? Poor average good excellent

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

\_\_\_\_\_  
\_\_\_\_\_



1-877-379-6424  
Drymich.com  
36733 Amrhein, Livonia MI 48150