

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name KEVIN DALE Phone (248) 680-2178 Date 16 Nov 2010 City TROY

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Jeff was friendly and seemed knowledgeable about my issue / Initial phone call was also Excellent

*How would you rate your FSM representative/Inspector? Poor average good excellent *Friendly.*

Comments SEE ABOVE

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments They were flexible and provided options

*How would you rate the install of the work performed? Poor average good+ excellent

Comments Looked very professionally installed - Friendly/Knowledgeable Workers - My Doorwall has NO GAP + The Door-Locks - Hoping it remains this way.

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



1-877-379-6424
Drymich.com
36733 Amrhein, Livonia MI 48150