

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Karl Moelke Phone (586) 778-5466 Date Nov. 4, 2011 City Eastpointe

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with FSM from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments I had "Insta-Dry" install a system in 2004, I was so glad to learn that "FSM" could complete the necessary pending at my house!

*How would you rate your FSM representative/Inspector? Poor average good excellent

* Comments Bill, was the start of a great experience. He was professional, knowledgeable, and got the job started, with confidence in the "FSM" system.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments I am so grateful, to have my system installed. No time wasted. Thank-you!

*How would you rate the install of the work performed? Poor average good excellent

Comments "A.J." and "Crew" did a great job, please thank them for all their hard work.

*How would you rate overall company performance? Poor average good excellent

Comments I was so glad to learn, that the FSM system is still around. Keep up the great work!

Would you refer us to your friends and family? YES/NO May we use you as a reference? YES/NO

I will highly recommend "FSM" to friends and family with any waterproofing concerns.



1-877-379-6424
Drymich.com
36733 Amrhein, Livonia MI 48150