

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Joel Nelson Phone 517 5527896 Date 12/28/2010 City KALONA, MI 48843/49645

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments _____

*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments NA

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments _____

*How would you rate the install of the work performed? Poor average good **excellent**

Comments _____

*How would you rate overall company performance? Poor average good **excellent**

Comments Nothing but PRAISE for my install crew. HARD WORKING and CONSCIOUS

Would you refer us to your friends and family? **YES** NO May we use you as a reference? YES **NO**



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