

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Joel Nelson Phone 5175527896 Date 2/3/2009 City Howell, MI
(Kaleva, MI Workside)

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments The sales man closed the deal and resolved my apprehension.

*How would you rate your meeting with your inspector? Poor average good excellent

Comments Same as above.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Exactly scheduled as I requested in spite of some conflict.

*How would you rate the install of the work performed? Poor average good excellent

Comments The crew was first rate and very responsive.

*How would you rate overall company performance? Poor average good excellent

Comments Would recommend w/o hesitation.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



1-877-379-6424
Drymich.com
36757 Amrhein, Livonia MI 48150