

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Jerry Hartley Phone 248 561-4803 Date \_\_\_\_\_ City Troy

Thank you for taking the time to answer a few questions about your experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Prompt CALL RECEIVED AFTER INTERNET INQUIRY. Efficient appointment process.

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments Right on TIME! VERY INFORMATIVE AND KNOWLEDGEABLE. NEVER FELT PRESSURED.

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments DATE AND TIME FOR WORK TO BE COMPLETED WAS SET IN MINUTES.

\*How would you rate the install of the work performed? Poor average good excellent

Comments COURTEOUS, KNOWLEDGEABLE. VERY CAUTIOUS NOT TO TRACK DIRT IN HOUSE. CLEANED UP COMPLETELY AT COMPLETION.

\*How would you rate overall company performance? Poor average good excellent

Comments COULDN'T BE HAPPIER!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



1-877-379-6424  
Drymich.com  
36733 Amrhein, Livonia MI 48150