

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Burda Hirt Phone 248 7014439 Date 2/12/09 City Lake Orion

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments He was very upfront & professional

*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments X " Did not try to over-sell me

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments The day was set in the first meeting and that was that.

*How would you rate the install of the work performed? Poor average good **excellent**

Comments They were very quick & thorough

*How would you rate overall company performance? Poor average good **excellent**

Comments Thank You!

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO



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