

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name J. Grenier Phone 248 3750705 Date 12/12/11 City Rochester Hills

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with FSM from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate your FSM representative/Inspector? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good **excellent**

Comments ~~Professional~~ Professional and did a great job cleaning up

\*How would you rate overall company performance? Poor average good **excellent**

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES **NO** May we use you as a reference? YES **NO**

