

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name IGNASIT Phone 586-873-2209 Date 1/19/12 City FERNDALE

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor ~~average~~ good excellent

Comments \_\_\_\_\_  
\_\_\_\_\_

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments estimator brought his daughter to the appointment

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments understand that you are busy, but an excellent rating would have needed earlier instal date

\*How would you rate the install of the work performed? Poor average good excellent

Comments very professional

\*How would you rate overall company performance? Poor average good excellent

Comments great product & great service

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

\_\_\_\_\_  
\_\_\_\_\_



1-877-379-6424  
Drymich.com  
36733 Amrhein, Livonia MI 48150