

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Bob B... Phone _____ Date 9/12/08 City Geosce Lane Park

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Very Professional and Quick follow up

*How would you rate your meeting with your inspector? Poor average good excellent

Comments HE WAS GREAT, HE WAS COMMITTED TO WINNING OUR BUSINESS

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments WOULD HAVE LOVED TO HAVE THEM EARLIER, BUT IT ALL WORKED OUT.

*How would you rate the install of the work performed? Poor average good excellent

Comments THE WORKERS WERE GREAT, VERY PLEASANT AND THEY WORKED VERY HARD. THE WORK WAS A LITTLE SIMPLER THAN I THOUGHT

*How would you rate overall company performance? Poor average good excellent

Comments Very Professional, Great team!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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