

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name J. Hughes Phone 989-775-6920 Date 9-22-10 City Roscommon

Thank you for taking the time to answer a few questions about your experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Called & was given info I needed & date for estimate

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments told me options & gave me his best adv. & what he may consider

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments very prompt date after I accepted it to be done

\*How would you rate the install of the work performed? Poor average good excellent

Comments did it over 2 days & explained every question I had & showed me what they did

\*How would you rate overall company performance? Poor average good excellent

Comments got info from Det. News & website highly recommended by News writer

Would you refer us to your friends and family?  YES  NO May we use you as a reference?  YES  NO

*Jane Hughes*



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