

FOUNDATION SYSTEMS OF MICHIGAN INC.

Charles & Jacqueline S. Hagen

P.O. Box 555

Okemos, MI 48805-0555

Cottage at:
1708 Wahbee
Indian River

Name ✓ Phone 517-347-5017 Date 10-1-10 City Indian River

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments Brochures mailed as requested

*How would you rate your FSM representative/Inspector? Poor average good **excellent**

Comments Steve Ray

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments _____

*How would you rate the install of the work performed? Poor average good **excellent**

Comments Bill (job supervisor) & crew were great!

*How would you rate overall company performance? Poor average good **excellent**

Comments _____

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO

Sol Smith already called me - Told Steve Ray

Great job!
Not cheap but
Great.



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