

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name EUGENE STANKIEWICZ Phone 734 692-0732 Date 6/12/2010 City GIBRALTAR

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments STEVE WAS VERY KNOWLEDGEABLE & EXPLAINED EVERYTHING VERY CLEARLY

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments JOB WAS SCHEDULED & COMPLETED IN PROMISED TIME

\*How would you rate the install of the work performed? Poor average good excellent

Comments CREW WAS VERY EFFICIENT & COMPLETED JOB & CLEANED UP.

\*How would you rate overall company performance? Poor average good excellent

Comments HAD A PROBLEM WITH GROUND WATER AFTER INSTALATION & PROBLEM WAS ADDRESSED IMMEDIATELY

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



1-877-379-6424  
Drymich.com  
36733 Amrhein, Livonia MI 48150