

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Donna Manasseri Phone 248-249-0220 Date 12-4-11 City Rochester

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with **FSM** from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Knowledgeable

*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments On schedule

*How would you rate the install of the work performed? Poor average good excellent

Comments on and ahead of schedule

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Work completed quickly - now just hope it lasts forever. Time will tell.

