

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Don + Gayle Safferty Phone 248-684-5222 Date 9-12-11 City Commerce Twp

Thank you for taking the time to answer a few questions about your **Basement Waterproofing** experience with **FSM** from **start to finish**. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments Dale was very informative.

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Our commitments were taken into consideration

\*How would you rate the install of the work performed? Poor average good excellent

Comments The workers were timely & took care to be as neat as possible

\*How would you rate overall company performance? Poor average good excellent

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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