

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Colleen Johnson Phone (586) 260-0698 Date 5/13/08 City ~~Ann Arbor~~ Chesterfield

Thank you for taking the time to answer a few questions about your **Crawl Space Encapsulation** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Very knowledgeable, answered all questions, prompt appointments

*How would you rate your meeting with your inspector? Poor average good excellent

Comments Explained everything very well, on time ☺

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments They worked with me since I was purchasing a new home.

*How would you rate the install of the work performed? Poor average good excellent

Comments It's beautiful and everyone was very pleasant and clear and prompt

*How would you rate overall company performance? Poor average good excellent

Comments A+ ☺

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Thank you ☺



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