

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name BRIAN LUTT Phone 586-489-9371 Date JAN 3RD 2011 City New BALTIMORE

**PICRS**

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments \_\_\_\_\_  
\_\_\_\_\_

\*How would you rate your FSM representative/Inspector? Poor average good excellent

Comments VERY THOROUGH AND PROFESSIONAL.

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments \_\_\_\_\_  
\_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good excellent

Comments PAUL AND HIS CREW WERE VERY PROFESSIONAL

\*How would you rate overall company performance? Poor average good excellent

Comments TOP NOTCH

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

\_\_\_\_\_  
\_\_\_\_\_



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