

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Bob Alfien Phone 248-363-6549 Date 9/14/08 City Orchard Lake MI 48324
Work performed @ LAKE Leelanau, MI 49653
231-256-9385

Thank you for taking the time to answer a few questions about your Crawl Space Encapsulation experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments very professional and good
workmen

*How would you rate your meeting with your inspector? Poor average good excellent

Comments no problems that I know of.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments on Time as Scheduled and
completed expeditiously

*How would you rate the install of the work performed? Poor average good excellent

Comments professionally Done in good
workman like manner

*How would you rate overall company performance? Poor average good excellent

Comments Very Satisfactory

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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