

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name John Mackowski Phone (734) 674-0958 Date 4-4-09 City Huron Township

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments I knew nothing of foundations in the beginning when I was shopping around for a foundation company. Your company was very honest and stuck with me during this confusing process.

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments Steve's honesty and fair bid, got FSM my business. (Good Guy!)

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments My wife was out of town and I wanted her to get back in town before work was started. Steve scheduled a start date per my situation.

\*How would you rate the install of the work performed? Poor average good excellent

Comments Very Professional, quick and clean. I was amazed, due to the size of the job.

\*How would you rate overall company performance? Poor average good excellent

Comments I had three inspection bids, before I hired a foundation architect, He inspected my foundation and went over the three bids with me, and found FSM to be the company giving me the correct amount of pier's at the correct price.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

Yes I would refer this company!  
Very happy with the work, honesty and professionalism of your employees.



Thanks again  
John Mackowski

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