

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Jim Masiak Phone (248) 651-5444 Date 3/31/09 City Rochester Hills

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments _____

*How would you rate your meeting with your inspector? Poor average good excellent

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Moved up my appt. per my request

*How would you rate the install of the work performed? Poor average good excellent

Comments all leaks plugged, great cleanup and short time for repairs.

*How would you rate overall company performance? Poor average good excellent

Comments I rank the actual repair work as most important. Bill did an excellent job

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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