

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Chris Phone 956-5524 Date 4-14-09 City Garden City

Thank you for taking the time to answer a few questions about your **basement waterproofing** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments VERY FRIENDLY AND PROMPT.

*How would you rate your meeting with your inspector? Poor average good excellent

Comments HE WAS VERY NICE AND ANSWERED ALL OF MY QUESTIONS THOROUGHLY.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments WORKED WITH MY SCHEDULE TO MAKE IT CONVENIENT.

*How would you rate the install of the work performed? Poor average good excellent

Comments ALL THE WORK LOOKED PRETTY GOOD AND WAS DONE EXTREMELY FAST. NO LEAKS TO DATE!

*How would you rate overall company performance? Poor average good excellent

Comments EVERYONE WE DEALT WITH WAS NICE AND VERY PROFESSIONAL.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

FSM IS A COMPANY YOU CAN TRUST IN TIMES OF ELEVATED FRAUD. THE OWNER IS A GREAT MAN AND IS VERY UNDERSTANDING IN THESE TOUGH ECONOMIC TIMES. THEIR PRICE WAS LOWER THAN THE COMPETITION!



THANK YOU SO MUCH!

1-877-379-6424

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