

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name ANTHONY LOGGERS Phone 810-579-1938 Date 03/29/2009 City Grand Blanc

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments CONTACT SCHEDULED ONLINE

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments AWESOME - STEVE RAY

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments AWESOME - STEVE RAY

\*How would you rate the install of the work performed? Poor average good excellent

Comments CEMENT CURING ISSUES. 2<sup>ND</sup> REWORK VISIT REVIEWED, FIXED CONCERNS

\*How would you rate overall company performance? Poor average good excellent

Comments 1<sup>ST</sup> JOB CONCERNS, BUT CARING & CONCERNS TO MAKE ME A SATISFIED CUSTOMER - EXCELLENT

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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