

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name ROSEMARY SWEET Phone 810-227-1123 Date 6-1-08 City BRIGHTON MI

Thank you for taking the time to answer a few questions about your **basement waterproofing** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments _____

*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments INFORMATIVE, FRIENDLY, NOT HIGH PRESSURE, VERY KNOWLEDGEABLE

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments WORK DONE AS SCHEDULED

*How would you rate the install of the work performed? Poor average good **excellent**

Comments HELPFUL, FRIENDLY WORKERS, NEAT AND CLEAN WORK AND CLEANUP

*How would you rate overall company performance? Poor average good **excellent**

Comments EFFICIENT, I FELT VERY COMFORTABLE DEALING WITH THEM FROM START TO FINISH.

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

GREAT TEAM I DID WRITE GLENN HAESE AND TELL HIM HOW PLEASED I WAS.



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