

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Noricks Phone 734-525-2619 Date 8/13/08 City Livonia

Thank you for taking the time to answer a few questions about your Foundation Repair experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments I love the use of the Web contact form.

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments Quick, professional.

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Would have been nice to get appt. sooner, but it was fine.

\*How would you rate the install of the work performed? Poor average good excellent

Comments \_\_\_\_\_

\*How would you rate overall company performance? Poor average good excellent

Comments \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

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