

March 15, 2008

Steve Ray, Representative  
Foundation Systems of Michigan  
49174 Sonrisa St.  
Belleville, MI 48111

Dear Steve,

I wanted to express my sincere gratitude and congratulate you and your team on a job well done. The project of installing a complete interior drainage system throughout virtually our entire finished basement is quite a task. Your crew, Paul, Nate and Ryan, worked hard and were able to complete the entire job in the three days that you promised. They left the basement clean and completely free of construction debris. The guys took care to cover the carpet and entryways as they moved in and out of the house and also helped out with my dog as my wife was out of town and I was busy at work.

Paul, Nate, and Ryan went above and beyond excellent service levels as they went out of their way to replace missing baseboard from earlier work I had done in the basement. Also, I discovered that my door to our utility room worked again as prior to their arrival it wouldn't close. Lastly, and most impressive they secured my recently replaced mailbox with some of their extra cement during day 2 as they re-cemented the drainage ditch around the basement. I've never experienced a better construction crew and that's after having totally renovated our home three years ago.

For anyone with foundation problems or needs I will quickly recommend FSM. Your organization's professionalism and thorough communication during the project, quick response to a quote request and the scheduling and on time execution of the project (no one else's organization I spoke with included dry wall replacement which is such a huge convenience!), all for a competitive and fair price, make FSM a superior company.

Thank you again.

Best Regards,



Mark Landschulz  
Bloomfield Hills, MI