

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name Scott Tatrow Phone 586-764-0170 Date 4-6-09 City Royal Oak Job

Thank you for taking the time to answer a few questions about your **basement waterproofing** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments _____

*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments Very knowledgeable about the product and
diagnosed the basement accurately

*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments Office called ahead and confirmed Appt-
and job was done when scheduled

*How would you rate the install of the work performed? Poor average good **excellent**

Comments _____

*How would you rate overall company performance? Poor average good **excellent**

Comments Job was neatly Done

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO



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