

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name KEN EMERY Phone 248-544-8299 Date 5/9/09 City ROYAL OAK - 48067

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you *our customer*.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments REPRESENTATIVE JEFF EXPLAINED WHAT HAD TO BE DONE IN A CLEAR AND UNDERSTANDING MANNER

*How would you rate your meeting with your inspector? Poor average good excellent

Comments N/A

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments CALLED TO HAVE MY DATE MOVED UP FOR THE INSTALLATION, AND YOU WERE ABLE TO DO THAT AND IT WAS APPRECIATED.

*How would you rate the install of the work performed? Poor average good excellent

Comments PAUL AND HIS CREW DID A GREAT JOB.

*How would you rate overall company performance? Poor average good excellent

Comments WOULD RECOMMEND YOUR COMPANY ANY TIME

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



1-877-379-6424
Drymich.com
36757 Amrhein, Livonia MI 48150