

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name John Coyle Phone (516) 566-1770 Date 5/12/09 City Taras City

Thank you for taking the time to answer a few questions about your **Foundation Repair** experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments Answered all of my questions about your processes for fixing my basement problems

*How would you rate your meeting with your inspector? Poor average good excellent

Comments He knew what he was doing & appropriately suggested what needed to be done.

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments Scheduled the work when it was best for me.

*How would you rate the install of the work performed? Poor average good excellent

Comments Workers were focused on the job being done & were as neat as possible & cleaned up the site well.

*How would you rate overall company performance? Poor average good excellent

Comments Would definitely recommend FSM - and have already done so!

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO



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