

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name JOHN DE LONG Phone 586-254-9690 Date 5/20/09 City STERLING HTS, MI

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

*How would you rate your initial contact with FSM? Poor average good excellent

Comments THE ONLY COMPANY THAT NOT ONLY KEPT THEIR APPOINTMENT, BUT MOVED IT UP SOONER.

*How would you rate your meeting with your inspector? Poor average good excellent

Comments _____

*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments _____

*How would you rate the install of the work performed? Poor average good excellent

Comments _____

*How would you rate overall company performance? Poor average good excellent

Comments _____

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

P.S. STILL NEED 3" CHECK VALVE FOR DRAINS QTY OF 2



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