

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name: Dibasio Phone: 248-478-2995 Date: May '09 City: Livonia

Thank you for taking the time to answer a few questions about your basement waterproofing experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for our customer.

\*How would you rate your initial contact with FSM? Poor average good excellent

Comments: \_\_\_\_\_

\*How would you rate your meeting with your inspector? Poor average good excellent

Comments: \_\_\_\_\_

\*How would you rate the scheduling of the work to be done? Poor average good excellent

Comments: \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good excellent

Comments: \_\_\_\_\_

\*How would you rate overall company performance? Poor average good excellent

Comments: \_\_\_\_\_

Would you refer us to your friends and family? YES NO May we use you as a reference? YES NO

We were very pleased with the whole process.



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