

FOUNDATION SYSTEMS OF MICHIGAN INC.

Name C. E. DIMON Phone 248-217-0813 Date 11/18/2009 City Novi

Thank you for taking the time to answer a few questions about your experience with FSM from start to finish. All comments and concerns are reviewed for quality purposes and improvements. Here at Foundation Systems of Michigan we strive to be the best at what we can do for you our customer.

\*How would you rate your initial contact with FSM? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate your meeting with your inspector? Poor average good **excellent**

Comments Steve Ray was excellent from start to finish

\*How would you rate the scheduling of the work to be done? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate the install of the work performed? Poor average good **excellent**

Comments \_\_\_\_\_

\*How would you rate overall company performance? Poor average good **excellent**

Comments \_\_\_\_\_

Would you refer us to your friends and family? **YES** NO May we use you as a reference? **YES** NO

Very Very pleased with my experience



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